

Aruba PEC is the first provider qualified in the eIDAS Trusted List enabling interoperable certified email services in Europe

A fundamental step in the guarantee of certified and secure electronic communications at a European level

London, 18th October 2024 – [Aruba S.p.A](#) – Italy's leading provider of cloud, data centre, hosting, e-mail, domain registration and PEC (certified e-mail) services – has announced that Aruba PEC is the first Italian certified email service provider to have completed the accreditation process to provide a Qualified Electronic Registered Delivery Service (QERDS) compliant with European standards and the eIDAS regulation, having obtained the qualification from AgID, as the national supervisory body.

As a result, the company is now included on the eIDAS Trusted List. The list contains the names of all qualified trust service providers in Europe, in accordance with eIDAS regulation, created by the authorities of the member states of the European Union and the European Economic Area to enable interoperability and trust in digital services between various countries.

This important milestone follows the announcement in June 2024 that Aruba PEC was the first Italian organisation to obtain the certificate of conformity for the provision of qualified electronic registered delivery services based on REM standards from an accredited CAB (Conformity Assessment Body).

With the completion of the entire qualification process, Aruba PEC will be able to provide qualified electronic registered delivery services, with the added guarantee of interoperability at a European level, thanks to compliance with the ETSI (European Telecommunications Standards Institute) standards and in particular to the interoperability profiles defined within the REM Baseline (ETSI EN 319 532-4).

The certified email service represents a state of the art Italian service system and has enabled the development of a relevant market in Italy and a related significant industry, also fostering important interactions between the public administration, businesses and citizens, allowing simplification and digitalisation. Active for almost 20 years, the certified email service has proven to be an effective, useful and necessary service. This has been demonstrated by the successful completion of adapting to European Regulation 910/2014 - eIDAS making this service usable at a European level. These services have been 100% made in Italy and have become a concrete and interoperable model for certified and secure electronic communications, recognised throughout Europe.

“With the adaptation of our certified email service to European standards, we are not only exporting an entirely unique Italian success story to Europe, but we are also making interoperability possible between certified and secure electronic communications in the European Union,” said Andrea Sassetti, CEO of Aruba PEC and Director of Aruba Trust Services. *“The conclusion of the qualification process and the inclusion of our service in the eIDAS Trusted Lists recognises the quality of Aruba’s services and represents a guarantee for customers and the wider ecosystem for greater cooperation in terms of digital services.”*

“Aruba PEC has made a decisive contribution to defining the national and international technical standards underlying qualified electronic registered delivery services,” explained Marco Mangiulli, CIO and Head of Software Development of Aruba. *“The result achieved with the completion of the qualification process not only certifies the conformity of our service, but also represents the collaboration that has been created and developed on numerous working groups between operators and European institutions to guarantee an interoperable and cutting-edge service from a technological point of view, now available throughout Europe.”*

For more information visit: <http://aru.ba/trustedlist>

Aruba S.p.A.

Aruba S.p.A. (<http://www.aruba.it>), founded in 1994, is Italy's leading provider of cloud, data centre, hosting, e-mail, domain registration and PEC (certified email) services. The company, with wholly Italian capital, has 16 million users and manages a vast infrastructure distributed on 7 data centres that includes 2.7 million registered domains, 9.8 million e-mail accounts, 9 million PEC accounts and thousands of customer IT infrastructures. Aruba PEC and Actalis are the group's two Certification Authorities, accredited with AgID (Agenzia per l'Italia Digitale) for the provision of qualified services. Aruba's infrastructure is also qualified by ACN (National Cybersecurity Authority) to handle ordinary, critical and also strategic PA data. In 30 years of activity, Aruba has developed extensive experience in the design and management of high-tech data centres, owned and distributed throughout Italy. The largest is located in Ponte San Pietro (BG) and features green-by-design infrastructure and facilities that comply with the highest security standards in the industry (Rating 4 ANSI/TIA-942, ISO 22237), to which is added the Hyper Cloud Data Centre in Rome, which covers 74,000 m² in the area of the Tecnopolo Tiburtino and at full capacity will include 5 independent data centres. Aruba implements energy-efficient solutions in its data centres, demonstrating its commitment to sustainability and, in addition, produces clean energy through photovoltaic plants and hydroelectric power plants. The infrastructure network also extends across Europe, with a proprietary data centre in the Czech Republic and partner facilities located in France, Germany, Poland, and the United Kingdom. For further information, please visit <https://www.aruba.it/> and social networks [Facebook](#), [X](#) and [LinkedIn](#)

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